

Dining Services- FAQs

PK2-12 students:

Q: Where can I find a current menu?

A: Menus will be posted each week in the Wednesday Wire.

Q: How do I load money to my student's online account?

A: Visit <https://www.myschoolbucks.com> to create your family account.

Create an account with your name and email, and then add your student(s).

Enter each child's first and last name and birthdate-you DO NOT need their PIN/ID

Make a one-time payment or set up recurring payments. There is a \$120 limit on each one-time transaction.

Q: Can we pay onsite with cash or a check?

A: We do not accept daily cash or checks for meal purchases. If you wish to load more than the \$120.00 My School Bucks cap to your account, you can send a check in with your student, made out to SAA-SDS, and the dining hall manager will load the funds to your child's account. All daily charges will be deducted from your child's My School Bucks account.

Q: What are my buying options?

A: PK2-K students will have two meal options each day-one hot option and one cold option. These meals are \$5.00. PK2-K students also have the option of purchasing only milk for \$.70 each day. All PK2-K meals are ordered weekly, in advance, through School Lunch Choice (see below).

1st-12th grade students may select a meal deal-one entrée, two sides, and a drink-for \$7.00. Individual items may also be purchased at a la carte prices.

Q: What happens if my child exceeds the balance available in his/her account?

A: All students may charge a negative balance of up to \$15.00 on their lunch accounts. Once the student reaches this amount, they can no longer charge until the balance has been paid.

PK2-K students only:

Q: How do I place my PK2-K weekly orders?

A: Visit <https://saa-pedestalfoods.schoollunchchoice.com> to create a family account.

Create an account with your name and email, and then add your students(s), and choose or "PK2-K" for each student.

Choose the appropriate week, click on your selections, and click "Add to Cart."

Review your selections and click "Process My Order." You will not make any payments on this website.

Q: When are PK2-K weekly orders due?

A: Online orders for the upcoming week are due by 11:00 p.m. each Saturday.

Q: Can I cancel my PK2-K weekly order after it has been placed?

A: You can modify and/or cancel your order online until 11:00 p.m. each Saturday. After 11:00 p.m., you must email the dining hall directly at dininghall@saa-sds.org. All cancellations must be received by 8:00 a.m. each Monday morning.

If you have additional questions, please contact dininghall@saa-sds.org or 901-435-5848.